



CODE OF CONDUCT FOR AUSTRALIAN WINEGRAPE PURCHASES

LIST OF CONCILIATORS 2023

The Code Secretariat

The Code of Conduct is administered by an independent Code Secretariat.
Their contact details are:

Secretariat – Australian Wine Industry Code of Conduct
c/- The Accord Group
Level 2, 370 Pitt Street
Sydney NSW 2000
Telephone: (02) 9264 9506
Email: secretariat@wineindustrycode.org

www.wineindustrycode.org



Overview of the dispute resolution process under the Code of Conduct

Disputes requiring a conciliator occur where there is a dispute over whether an Agreement has been breached.. Before commencing a formal dispute resolution process senior representatives of the parties shall use their best endeavours to resolve the dispute by discussion and negotiation. Should these negotiations fail, a conciliation may be required. A disputing party pursuing conciliation (the complainant) must give notice in writing (including by email) to the other party (the respondent) and a copy to the Secretariat¹ specifying

- (i) the nature of the Dispute with reasonable particulars;
- (ii) the desired outcome of the Complainant; and
- (iii) reasoning as to why that outcome is just.

The Secretariat may liaise with the parties, individual or together, in order to facilitate an early resolution of the dispute.

According to The Code a Conciliation will be conducted in accordance with the procedure set out in Appendix 2 of the Code by:

The Code requires both parties to participate in the Dispute Resolution procedure and to assist the Conciliator by providing any information requested. Any Disputing Party who invokes the Dispute Resolution Procedures is agreeing to be bound by the Code in relation to the conduct of the Dispute. The existence of a Dispute does not relieve any party of the obligations under the agreement between a winegrape supplier and a signatory to the Code.

Further Information

If you require further information, please see Part 6 of the Code which details the dispute resolution provisions or, if you have any questions about these procedures, please contact the Code Secretariat.

¹ Secretariat – Australian Wine Industry Code of Conduct c/- The Accord Group Level 2, 370 Pitt Street Sydney NSW 2000 Email: secretariat@wineindustrycode.org



Code of Conduct for Australian Winegrape Purchases Conciliators

Name	Location	Accreditation Body	Experience
Nina Harding	Sydney NSW	Resolution Institute	Farm Debt, Horticulture Code, Film Code Conciliator
Bianca Keys	Sydney NSW	Resolution Institute	Facilitated development of Wine Industry Code, Assistant Mediation Adviser of Horticulture Code, other industry codes
Ben Battcock	Southern Highlands, NSW	Australian Disputes Centre	General common law practice, specialising in product liability, employment, personal injury, and professional negligence. Mediating complex commercial cases.
Naomi Bryant	Hobart TAS	Resolution Institute	Commercial mediation, ASBFEO list, Magistrates Court conciliator, Member of Resource Management and Planning Appeals Tribunal
Lisa Eaton	Perth WA	Australian Disputes Centre	Barrister, ADC panel, Member for National Sport Tribunal, National Native Title Tribunal
Steve Lancken	Sydney & Canberra NSW	Resolution Institute	ACCC/ASIC, Wholesale Energy Market, Franchising Code, courts and tribunals, AAT, ACAT, community consultation
Brydget Barker-Hudson	Townsville QLD	Resolution Institute	Science/Law degrees, Horticulture and Franchising Code, Farm Debt, ASBFEO, QCAT
Alan Limbury	Sydney & Hawks Nest NSW	Resolution Institute	Previously acted for wineries and industry associations, <i>prominent mediator and arbitrator</i>
Peter Kassapidis	Adelaide SA	Resolution Institute	Magistrates Court Panel, ASBFEO, commercial disputes, <i>experience with wine disputes</i>
Ippei Okazaki	Port Willunga SA	Resolution Institute	Small Business Ombudsman, Adelaide Magistrates Court, Community Legal Centres, regional outreach assisting primary producers



Name	Location	Accreditation Body	Experience
Amanda Hickey	Melbourne VIC	Resolution Institute	Legal advice to farmers, farm debt, experience working at cellar door, government authority conciliations
Rob Lilley	Perth WA	Resolution Institute	Citizens Advice Bureau, WA Small Business, Law Society of WA, barrister and solicitor, former police detective, contract, property
Frank Dawson	Melbourne VIC	TBA	VCAT Member Planning and Environment, viticulture qualification, deputy chair (former) Victorian Wine Industry Association, chair of Victorian viticulture committee
Greg Rooney	Adelaide Hills SA	Law Society of SA	Government, commercial, agriculture, franchise, farm debt, director of MSB
Ken Waldron	Granite Belt QLD	Conflictsolvers.com.au	Agribusiness, NFF mediator panel, former owner of vineyards
Alicia Hill	VIC + QLD	TBA	Adviser to grape growing businesses + wine production business, lawyer, commercial
Donna Ross	Melbourne VIC	Resolution Institute	Clients in wine industry, contract, quality, VSBC + ASBFEO panel, commercial contract